

Frequently Asked Question①

【Our Rooms①】

Q Do your rooms have dining tables?

A Only the Suite rooms have dining tables.

Q Do your rooms have a kitchen, a microwave, and a washing machine?

A Yes, we have them in all rooms.

Q How many cooking surfaces do your electric stoves have?

A We have two surfaces per electric stove.

Q Do your rooms have bathtubs?

A Only our Deluxe and Suite rooms have bathtubs.

Q Which rooms do not have a view from the window?

A Unfortunately, our Standard and Deluxe rooms are face an adjacent building and have no view.

Q Do you have twin beds?

A Yes, our Suite rooms have Hollywood twin beds.

Q What is the maximum capacity per room?

A Our Suite room can accommodate three people.
All other rooms are for two.

Frequently Asked Question②

【Our Rooms②】

Q Can we see the Skytree and Sensoji Temple from a room?

A The Skytree and Sensoji Temple can be seen from our Executive and Skypremium rooms.

Q Can we request for high-floor rooms?

A Yes, but subject to availability.

Q Do you have any wheelchair friendly rooms?

A Yes, all our rooms are wheelchair friendly.

Frequently Asked Question③

【Our Services①】

Q What kind of rentals do you have?

A We have Airfryer, Blender, Dyson hair dryer also other items.
(*ask concierge for more details)

Q Do you have kitchenware and utensils?

A Yes, we provide most of them in every room.

Q Do you sell seasonings?

A Yes, we have soy sauce, salt, pepper, olive oil for 150JPY(tax incl.)/each.

Q Can we check-in after 9pm?

A Yes, our concierge is closed at 9pm and the front door is locked
but we have night security staff here.

Please kindly let us know in advance if you would like late check-in.

Q Do you have special rate for children?

A Yes, children under six year-old who share a bed stay for free.

Q Do you have room service?

A No, we are afraid not.

Frequently Asked Question③

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Frequently Asked Question④

【Our Services②】

Q Can we ship our luggages/packages to the hotel before check-in?

A Yes, please be sure to include your reservation name and check-in date on the delivery slip.

Q Can we ship our luggages/packages from your hotel?

A Yes, you are able to ship your luggages/packages from our hotel.

Q Do you have baby beds?

A Yes, we charge for 3300JPY(tax incl.) up to 13 days, but limited to our Superior, Deluxe, and Suite rooms.

Q What time is check-in and check-out?

A Check-in starts at 3:00pm and check-out is 11:00am.
(*Time may differ depending on your plan)

Q Can we check-in before 3:00pm or extend our stay after 11:00am?

A Yes, for an additional charge for 2000JPY(tax incl.)/hour
(*may differ depending on availability)

Frequently Asked Question④

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Frequently Asked Question⑤

【Our Services③】

Q Do you have pick up service at the airport?

A We are afraid not. We kindly ask that you use public transportation.

Q Do you have breakfast?

A We have some plans with breakfast. Also, breakfast tickets can be purchased for 700JPY(tax incl.)/day at check-in.

Q Do you have internet access?

A We have free wi-fi internet service in the lobby and guest rooms.

Q Do you have rental bicycle?

A We have two rental bicycles. (*depending on availability)

Q Can you make restaurant reservations for us?

A We are afraid we are not able to make restaurant reservations for you. Our AI concierge BBOT in your room will help you.

Frequently Asked Question⑥

【Our Facilities】

Q Do you have a parking space?

A Unfortunately no. We ask that you to use public parking near us.

Q Do you have smoking rooms?

A Yes, our third floor is all smoking rooms.

Q Can we leave our luggages before/after check-in?

A Yes, we are able to keep your luggages before/after check-in.

Q Do you have a vending machine?

A Yes, we have one in the lobby (*non-alcohol beverages only)

Q Do you have a banquet hall or a conference room?

A We are afraid not.

Q Do you have a gym or a swimming pool?

A We are afraid not.

Frequently Asked Question⑦

【Our Area】

Q Are there any grocery stores/supermarkets open 24hours?

A Yes, there is one within two minutes walking distance.

Q How far does it take to Sensoji temple?

A It takes about 7 minutes by walk.

Q Are there any restaurants and Izakaya style bars near your hotel?

A Yes, there are many different kind of restaurants and Izakaya style bars near us.

Q What cable/BS TV chanelS do you have?

A ■Digital Broadcasting
(NHK、 NIPPON TV、 TV ASAHI、 TBS、 TV TOKYO、 FUJI TV、 TOKYO MIX)

■BS Digital

(NHK BS1、 NHK BS PREMIUM、 BS NIPPON TV、 BS ASAHI、 BS TBS、 BS JAPAN、 BS FUJI、 BS 11)

■Cable TV

(TBS NEWS BIRD、 ASAHI NEWS STAR、 CNN、 NEKKEI CNBC、 SPACE SHOWER TV、 MUSIC ON! TV、 MTV、 SKY · A sports、 GAORA、 GOLF NETWORK HD、 NIPPON TV G、 Jsports ESPN、 MOVIE PLUS HD、 CINEFIL IMAGICA、 THE CINEMA、 CHANNEL NECO、 SUPER DRAMA TV HD、 FOX HD、 FOX CRIME、 FOX LIFE、 TBS CHANNEL HD、 HOME DRAMA CHANNEL HD、 UNIVERSAL CHANNEL、 La La HD、 ANIMAX、 KIDS STATION、 CARTOON NETWORK、 DISNEY CHANNEL)